



Little Sisters of the Poor

Caring for the elderly poor since 1839

September 10, 2021

Dear Residents, Family Members, and Responsible Parties,

We have completed our two rounds of testing, required since we had a staff member test positive. All results are negative so we can resume visits for our Residents.

In order to continue keeping our staff and Residents safe since the highly contagious Delta variant, **we are stressing the following visitation guidelines. Please share this letter and the attachment with other family members so that they are aware of our Visitation Guidelines.**

- Please call and make an appointment for your visit – Cathy Moffit, 215-729-5153 or phsocialservices@littlesistersofthepoor.org. **Please do not show up without an appointment.**
- Because of the rising number of cases, visits will take place only outside the building or in the Cappuccino Corner, in order to protect the other Residents and staff on the units. Visits in Residents' rooms continue to be suspended for the time being.
- You **must** wear a surgical mask throughout the visit, even in the Resident's room. A fresh surgical mask can be obtained from the receptionist when you are screened. **Cloth masks are not acceptable;** you may wear the surgical mask over your cloth mask.
- Do not come if you have any symptoms, such as cough, sore throat, diarrhea, shortness of breath – even cold symptoms can be signs of COVID infection.
- Do not come if you have been exposed in the last 14 days to anyone who tested positive.
- **Please use the hand sanitizer when you come in and out of the building.**
- If you have traveled out of state, please wait a few days before coming to visit - monitor for any symptoms and we also recommend that you be tested.
- We have a new automated check-in device. You will need to enter some preliminary information when you first use it. Please ask our receptionist for help if needed.

FaceTime calls and Zoom meetings are still available and can be set up through our Activities Department. Please call or e-mail Kelly at phactivities@littlesistersofthepoor.org.

Thank you for your cooperation and understanding in following these guidelines. Fully vaccinated person can still get the virus, so we want to continue to **be vigilant in observing infection control protocols. Once we have a positive case the Residents will have to go into quarantine and restrictions will be put back into place.** May God bless us and keep us all healthy and safe.

Sincerely,

Mother Celine Therese, lsp
Superior

HOLY FAMILY HOME
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HOLY FAMILY HOME VISITATION GUIDELINES

- Visits must be scheduled ahead of time. Please call Cathy Moffit at 215-729-5153 or phsocialservices@littlesistersofthepoor.org at least 48 hours in advance to make an appointment.
- Time of visits will be during the hours of 9 a.m. to 7 p.m. daily. Please try not to schedule your visits during the Resident's meal times of 8 a.m., noon, and 6 p.m. Our daily Mass is at 11 a.m. and 10:30 a.m. on Sundays.
- Visits are 45 minutes, to allow time for you to disinfect surfaces before you leave.
- Visits can take place in designated areas outside or at the Cappuccino Corner. Please specify when you call where you would like to visit.
- Three visitors per Resident at a visit, including children. Children must be supervised at all times.
- Visitors are to go directly to the visitation area and are not to stop in other areas or to visit other Residents.
- If you and the Resident whom you are visiting are fully vaccinated, then you may have brief close contact with each other (like a hug). Visitors should not have close contact with other Residents or staff in the facility.
- There is continued risk of COVID-19 transmission. Therefore, all visitors must follow the core principles of COVID-19 Infection Prevention:
 - o Stop at the Front Desk to be screened and have temperature taken. If you are not feeling well the day of the visit or if you have had close contact with someone with COVID-19 infection in the prior 14 days of the visit, please reschedule for another day.
 - o Hand hygiene during your visit – sanitize/wash your hands when you first enter the building and then before and after entering the Resident's room.
 - o You must wear a clean surgical mask, covering both mouth and nose, throughout the entire visit.
 - o You must social distance from each other.
 - o At the end of your visit, please sanitize the table and chairs you were using for the next set of visitors.

Thank you for adhering to these guidelines and helping to keep all our Residents, staff and Sisters safe.